



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

## Guest Safety Guidelines and Practices

Consistent with Colorado Department of Public Health & Environment **Public Health Order 20-28 Safer at Home**, <https://covid19.colorado.gov/covid-19-in-colorado/public-health-executive-orders-resource>, YMCA of the Rockies is committed to protecting the health of our staff and our guests.

YMCA of the Rockies staff are following social distancing requirements, wearing face coverings and gloves as mandated, telecommuting whenever possible, practicing appropriate personal hygiene and passing a daily temperature and symptom assessment.

We will also comply with the following business requirements, public health best practices and local health orders as we serve our guests.

- One way travel is promoted; when possible separate entry and exit doors will be utilized. Additionally, proper ventilation will be maintained.
- Markings have been placed at least 6-feet apart when guests may need to stand in line.
- Capacity will be monitored in all common areas to insure that the maximum number of individuals who can safely occupy a building is not exceeded.
- Soap and water, hand sanitizer or disinfecting wipes will be available in all public buildings and at high-contact surfaces such as the front desk.
- Whenever possible, contactless payment systems will be utilized. If not feasible, payment systems will be sanitized regularly.
- In-person dining and carry out meals are available, consistent with the current public health guidelines.

As guests of YMCA of the Rockies, we also ask your compliance with these guidelines.

- All vulnerable individuals or individuals experiencing symptoms of COVID-19 should follow **Stay at Home** orders at this time.
- Guests must comply with social distancing requirements and maintain at least a 6-foot distance from everyone that is not a member of their household.
- Guests older than 2 years are required to wear masks that cover the nose and mouth whenever inside public buildings at YMCA of the Rockies as recommended by Center for Disease Control and Prevention found at <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-to-wear-cloth-face-coverings.html>
  - **Programs & Activities** – specific activities will require masks which will be communicated to guests when registering.
  - **Outdoor Recreation** – masks are optional as long as participants are social distancing; otherwise a mask must be worn when a social distances of 6-feet cannot be maintained.
- All public and private gatherings of any kind occurring on our property are limited; please call our Front Desk for current information.
- We request that guests use on-line payments or credit cards whenever possible and ask your support as we transition to a cash-free property.
- In order to protect our staff, we will not offer maid service at this time and may delay routine maintenance on your accommodation until after check-out. For immediate needs, you will be asked to wear a mask or to vacate your accommodation while our staff resolve the issue.
- Frequently and thoroughly wash your hands with soap and water when possible; otherwise use hand sanitizer which can be purchased in the gift shop or brought from home.
- COVID-19 Pandemic is ongoing. Guests will be asked to acknowledge your acceptance of these guidelines at the time of check-in.